In a free enterprise, the community is not just another stakeholder in business, but is in fact the very purpose of its existence.

— Jamsetji Tata, founder of the Tata group
Our Mission

To improve the quality of life of the communities we serve globally through long-term stakeholder value creation based on Leadership with Trust.
a global business group with products and services in over 150 countries
over 695,000 employees and operations in over 100 countries
group revenue of ~$100 bn with over 60% generated in geographies other than India
global leader in several sectors
Largest Companies and Market Cap

- Tata Motors
- Tata Consultancy Services
- Tata Steel
- Tata Power
- Tata Communications
- Tata Chemicals
- Tata International
- Titan Company
- Tata Teleservices
- Tata Global Beverages
- Tata Capital
- Voltas
- Tata Projects
- Tata AIA Life Insurance
- Tata Sky
- Tata AIG General Insurance
- Indian Hotels Co Ltd
- Infiniti Retail
- Tata AutoComp Systems
- Trent
- Tata SIA Airlines (Vistara)
- Tata Elxsi
- Tata Realty and infrastructure
- Tata Housing

**Market Capitalisation (India)** of 29 listed companies as on 28 March 2018

\[ \text{Rs} \ 944,057 \text{ cr} / \text{US$} \ 144.79 \text{ bn} \]

**Most valuable business group in India**

6.6% of Bombay Stock Exchange's total market capitalisation

\[ \text{Rs} \ 1,42,24,997 \text{ (US$2,182 billion)} \]

4 mn shareholders

*Exchange rate on 28 March 2018 \( \text{US$} = \text{Rs} \ 65.20 \)*
Industry Leaders

GLOBAL RANKING

#1
international wholesale voice provider
— Tata Communications

2nd
largest IT services company
— Tata Consultancy Services

2nd
largest tea company
— Tata Global Beverages

3rd
largest producer of soda ash
— Tata Chemicals

Top 10 commercial vehicle manufacturer
— Tata Motors

Top 10 steelmaker
— Tata Steel
(by Worldsteel Association)

INDIA RANKING

#1
largest integrated power company and largest renewable energy company
— Tata Power

#1
largest manufacturer and retailer of branded watches, jewellery and eyewear
— Titan Company

#1
market leader in room air conditioners
— Voltas

#1
largest pure play engineering and design services provider
— Tata Technologies

Top 10 leading auto-component manufacturer
— Tata AutoComp

one of Asia’s largest and finest group of hotels
— Indian Hotels Co Ltd
The Tata footprint covers the world with operations in more than 100 countries spread across 6 continents, and over 695,000 employees worldwide.
Pioneering – Businesses and Industrial Practices

1903
India’s 1st luxury hotel – Indian Hotels Co Ltd

1907
India’s 1st integrated steel plant – Tata Steel

1911
Hydro power – Tata Power

1932
India’s entry into civil aviation – Tata Airlines

1968
India’s 1st software services company – Tata Consultancy Services

1983
India’s 1st iodised branded salt to address iodine deficiency

1998
India’s 1st fully indigenous car – Tata Indica

2000
1st major acquisition of international brand by an Indian business group

2006
India’s 1st national chain of multi-brand outlets for electronics & durables

2007
India’s 1st supercomputer in the private sector – Eka

2009
Smart city car – Tata Nano

2012
World’s 1st wholly-owned cable network ring around the world – Tata Communications

1877
Pension and Gratuity

1895
Workmen’s Accident Compensation scheme

1901
Worker’s Provident Fund scheme

1912
8 hour working day

1915
Free medical aid

1917
Schooling facilities for children

1921
Maternity benefits for working women

1934
Profit sharing bonus

1979
Ex-Gratia payments for road accidents

2008
Tata Second Career Internship Programme


1877 1895 1901 1912 1915 1917 1921 1934 1979 2008

DRIVEN BY VALUES
A GLOBAL ENTERPRISE
IN PARTNERSHIP WITH SOCIETY
GOING FORWARD
Tata Customer Promise – reinforces companies’ commitment to its most significant constituency

- 650 mn+ lives touched
- 75 mn+ footfalls
- 1,700+ owned retail stores
- 10,000+ vendor network (TIER 1)
- access to 200,000+ retailers

- TCS New York ReflexCity Marathon app
- Tata Power’s EV Charging infrastructure to enable India meet ambitious plan by 2030
- Intra-city light truck – Tata Motors’ Ace
- Taneira offers traditional Indian weaves fused with contemporary designs and colours
- Tata Communications provides connectivity to F1 races across race locations and connects 1 mn fans

#VistaraWomanFlyer an industry-first offering of complimentary assistance for women travelling alone or with kids

Intra-city light truck – Tata Motors’ Ace

Taneira offers traditional Indian weaves fused with contemporary designs and colours
Innovation and design are the means to deliver breakthrough products, services and processes to our customers.

**Innovation centres** – Research, Development and Technology business of Tata Steel Europe; Tata Chemicals Innovation Centre; Tata Motors European Technical Centre; TCS Innovation Labs; National Automotive Innovation Centre (at University of Warwick); and Technology Development Centre of Tata group at Bengaluru.

Tata companies publish approximately 2000 patents per year.

Examples of innovation from group companies:

- **Food & Wellness** – UAV based technology to boost efficiency of water, pesticide and fertilizer use in agriculture.
- **Energy** – cost efficient Fuel Cell Stack for automotive, defence and stationary use cases.
- **Pedestrian airbags on cars** – from Jaguar Land Rover for the increased safety of pedestrians.
- **Digital consumer products and services** – 1st of its kind safety wearable for a factory floor worker, in form of a smart watch, to track various health parameters.
- **Cognitive automation technology** – World’s first neural automation system for the enterprise – TCS’ ignio – predicts and prevents IT outages before they happen.
Giving back to society – Tata Trusts

66% shareholding in Tata Sons, held by Tata Trusts, which are amongst India’s oldest, non-sectarian philanthropic organisations

Endowments for creation of national institutions:
- Indian Institute of Science
- Tata Institute of Social Sciences
- Tata Memorial Hospital (Mumbai)
- Tata Institute of Fundamental Research
- National Centre for the Performing Arts
- Tata Medical Center (Kolkata)

Development assistance for areas of education; healthcare and nutrition; rural livelihoods; natural resources management; enhancing civil society and governance and media, arts, crafts and culture.

Educational scholarships for Indians for higher studies outside India:
- JN Tata Endowment scheme (established in 1892)

Disaster Response (along with Tata companies)

“...What came from the people has gone back to the people many times over.”
- J R D Tata
  Chairman, Tata Sons
  1938-1991
Commitment to sustainable development and welfare of community in areas like Rural Development, Strengthening Livelihoods, Health and Education. Environment sustainability focus areas are Carbon, Water, Energy, Natural Capital and Circular Economy

- 40 group companies undertake **sustainability reporting** on the frameworks of United Nations Global Compact, Global Reporting Initiative, Carbon Disclosure Project and Business Responsibility Report
- Group level programmes include: volunteering program Tata Engage (**1.2 million volunteering hours** in FY18)

Active programmes around the world include:
- **India**: UN award winning program on HIV/AIDS, computer-based adult literacy, e-learning teaching application for special children, whale shark conservation
- **North America**: Partnership with the First Book programme
- **UK**: Education Business Partnership centres providing learning facilities
- **China**: Support Operation Smile’s treatment of cleft lip patients
- **Africa**: Scholarships, skills transfer and training
Tata companies are building multinational businesses that seek to differentiate themselves through customer centricity, innovation, entrepreneurship, trustworthiness and values-driven business operations, while balancing the interests of diverse stakeholders including shareholders, employees and civil society.
Leadership with Trust
Since 1868

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